

SOUTHWIND CARPET MILLS

10 YEAR LIMITED WEAR WARRANTY

Southwind Carpet Mills warrants for ten years, from the time of the initial installation, that our carpet will retain at least 85% of its pile fiber content when properly installed over a residential carpet cushion in an owner occupied single-family residence. This warranty applies to the original purchaser and is not transferable. Furthermore, this warranty does not cover tears, pulls, cuts, crushing, burns, or damage due to abusive treatment. If testing shows the carpet has lost more than 15% of its pile fiber, we will replace the affected area excluding installation.

Abrasive wear means fiber-loss from the carpet through normal foot traffic, not from crushing, matting or flattening of the carpet pile in any area, or from staining, soiling, fading, or other changes in carpet appearance. Carpets installed outdoors, on stairs, in bathrooms, kitchens, on in areas subject to other than normal shoe traffic are not covered by this warranty. Specifically excluded from this warranty is damage caused by tears, pulls, pilling, burns, pets, pooling, shading, watermarking, pile reversal, improper installation, inadequate cushion, improper cleaning, furniture coasters, heavy wheel devices, athletic equipment, and lack of protection under roller caster chairs or damage resulting from negligence, improper use or natural disaster. The manufacturer must be allowed a reasonable opportunity to inspect and verify the surface wear.

Routine maintenance such as frequent vacuuming and proof of professional cleaning every 12-18 months is required.

Southwind Carpet Mills
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